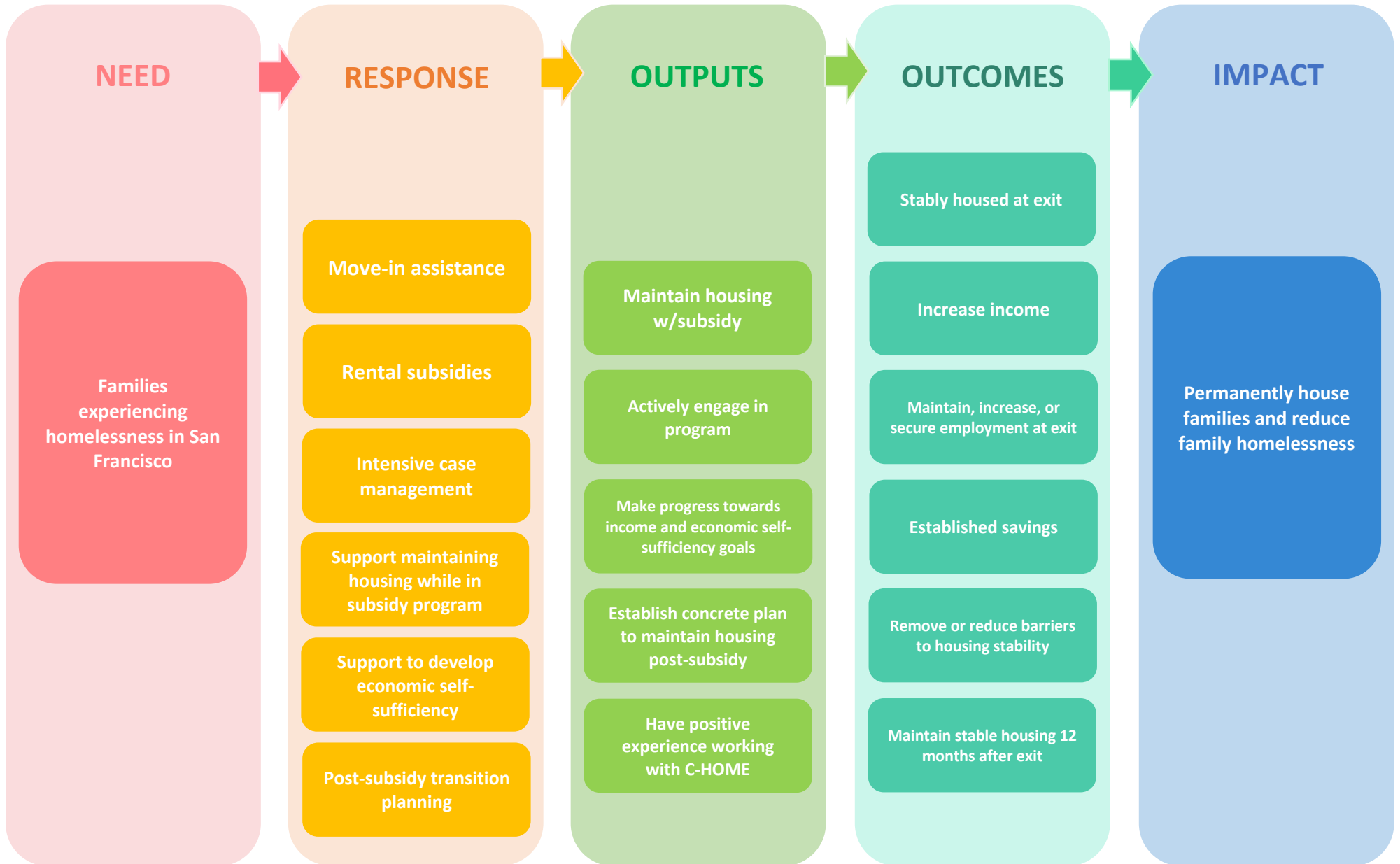


C-HOME Program Model: FY25

C-HOME provides Intensive, hands-on housing search support, case management, and rental subsidies to help families find safe, permanent housing and economic and long-term stability.



Output	Indicator	Measurement Tool(s)	Compass Target	Grant Requirement? <i>*indicates requirement is different from Compass target</i>
1. Families actively engage in the program	Frequency/Dosage	CoDa: Service Entry	80% of families engage with Case Managers for 60 minutes at least 2x/month (weekly for first 90 days)	<i>HSH* - Outreach attempt to 100% of families each month</i>
2. Families make progress towards income and economic self-sufficiency goals	Updated goals	CoDa: Goal Tracker	90% of families update their stability plan at least 1x/quarter	
	Completed goals		90% of families complete at least three stability goals by exit	
3. Families report a positive experience working with C-HOME	Overall response rate	Annual Client Satisfaction Survey	40% of enrolled clients respond to survey	
	Overall experience rating		85% of respondents report a VERY GOOD or EXCELLENT overall experience	
	Feeling that cultural identity and background is respected		90% of respondents AGREE or STRONGLY AGREE	

Outcome	Indicator	Measurement Tool(s)	Compass Target	Grant Requirement? <i>*indicates requirement is different from Compass target</i>
4. Families increase score in at least one EMPATH pillar.	Change in score between intake and exit	EMPATH	TBD	
5. Families are stably housed at program exit	Living Situation at Exit	CoDa: Housing Tracker	80% were housed at program exit	
6. Families have improved credit	Credit	CoDa: FAM	55% of families maintain or improve	
7. Families have built support systems in the community	Support Systems & Community	CoDa: FAM	40% of families maintain or improve	
8. Families have secured, maintained, or improved employment	Employment	CoDa: FAM	55% of families maintain or improve	
9. Families have increased (or maintained) income at exit	Income at exit	CoDa: Income Tracker	55% of families maintain or improve	
10. Families have established savings	Savings	CoDa: Income Tracker	55% Start or build savings	
11. Families are stably housed 12 months after program exit	Living Situation 12 months after Exit	CoDa: Housing Tracker	85% of families are stably housed 12 months after program exit	

DETAILED C-HOME PROGRAM MODEL

