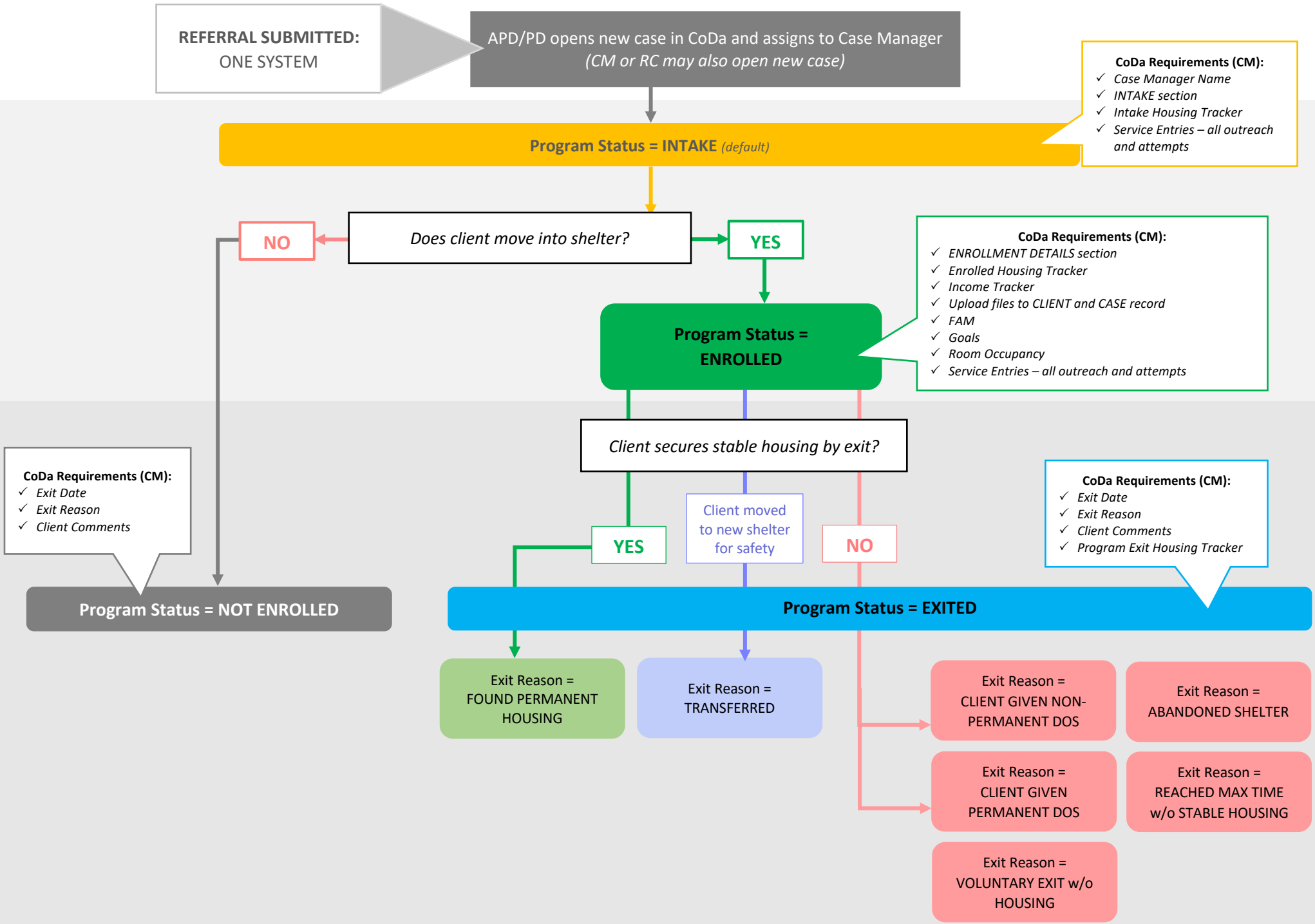Compass Family Shelter CASE RECORD WORKFLOW