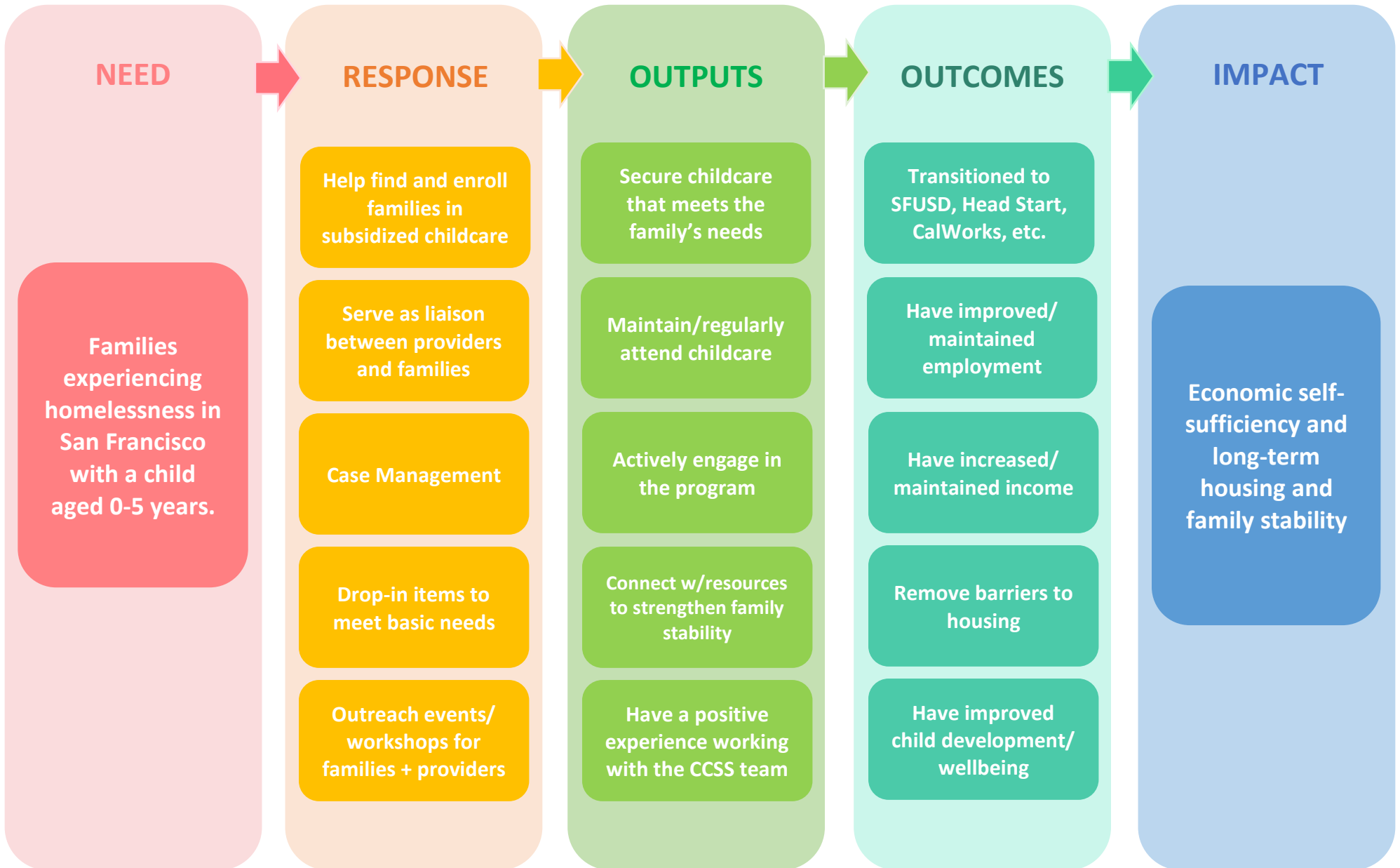


CCSS Program Model FY26

Compass Childcare Support Services helps parents experiencing homelessness to access early care and education programs for their children with the goal of improving family stability and early childhood development and wellbeing.



KEY OUTPUTS & OUTCOMES

Output	Indicator	Measurement Tool(s)	Compass Target	Grant Requirement? <i>* indicates requirement is different from Compass target</i>
1. Clients actively engage in program	# of families receiving case management	CoDa: Service Entries	350 families	DEC
	Frequency	CoDa: Service Entries	80% of clients meet with CMs once/quarter for first year after enrollment and annually thereafter	DEC - 95% contacted* <ul style="list-style-type: none"> Within 2 business days of initial ECE match Within 5 business days for eligibility Within 5 business days after assignment 30, and 60 days after enrollment DEC - 100% contacted <ul style="list-style-type: none"> 7 days after enrollment
2. Clients secure childcare that meets their needs	# of outreach activities	Not in CoDa	16 outreach events/activities	DEC
	# of childcare placements	CoDa: Childcare Tracker	130 placements	DEC
	% of successful childcare placements	CoDa: Childcare End Reason	75%	
	CCSS assistance with obtaining or maintaining their childcare	Client Satisfaction Survey	70% score 4 or 5*	<i>*DEC -3 or above on a 5 point scale</i>

	% of families who are satisfied with their childcare provider	Client Satisfaction Survey	90%	
1.	Childcare Score	CoDa: FAM	75% improved or maintained	
3. Clients connect with resources to strengthen family stability	% of families satisfied with resources from CCSS to strengthen stability	Client Satisfaction Survey	75% are satisfied*	*DEC –70% 3 or above on a 5 point scale
4. Clients report a positive experience working with CCSS	Response rate	Client Satisfaction Survey	50% response rate	
	Client-reported satisfaction		85% will rate their overall experience as VERY GOOD or EXCELLENT*	DEC – 70% satisfied*
	Client-reported feelings of respect for cultural background + identity		90% AGREE or STRONGLY AGREE	

Outcome	Indicator	Measurement Tool(s)	Compass Target	Grant Requirement? <i>* indicates requirement is different from Compass target</i>
5. Children transition to SFUSD, Headstart, CalWorks, etc.	% of families whose child transitioned to school or other stable childcare	CoDa: Exit Reason	70% of families	
6. Families have increased self-sufficiency	Increase in income	CoDa: Income Tracker	65% increased or maintained	
	Employment	FAM: Employment	50% improved or maintained	DEC – 85% will improve in at least 2 FAM categories*
	Client-reported impact on employment	Client Satisfaction Survey	85%	
7. Have improved child development/wellbeing	Child Wellbeing Score	CoDa: FAM	75% improved or maintained	
8. Clients remove barriers to maintaining housing	% of families with completed housing goals	CoDa: Goal Tracker	N/A	DEC goal ONLY - 85% of families *

DETAILED PROGRAM MODEL

